



How to Log In to Your TSRA Member Account

All MUST have an EMAIL in the TSRA System to Login.

Option A — You've logged in before

- 1 Go to TSRA.com and click Member Login (top-right).
- 2 Enter your email and password, then click Log In.

Option B — First time ever (you've never set a password)

- 1 Go to TSRA.com → Member Login.
- 2 Click Forgot Password (or Set/Reset Password).
- 3 Enter the email you use for TSRA.
- 4 Open the email from customerservice@tsra.com and click the reset link.
- 5 Create your password and log in.

Option C — Can't remember your password

- 1 On the Member Login page, click Forgot Password.
- 2 Enter your email and check your inbox (and spam).
- 3 Use the reset link to set a new password, then log in.

If the system doesn't recognize your email

- Try another email you may have used with TSRA (work/personal).
- **Do not create a second account - duplicates cause membership issues.**
- If still stuck, contact us and we'll verify your record and update your email.

After you log in (recommended quick checks)

- Renew/Upgrade your membership if needed.
- Update Profile: address, phone, email, preferences.
- Payment settings: add/update card if you use auto-renew.
- (Optional) Download/print your member card if available in your portal.

Common tips

- Reset links expire - if it's old, request a new one.
- Still no email? Check spam/junk or search your inbox for "TSRA".
- Passwords are case-sensitive.
- If your membership is lapsed, you can still log in to renew.
- At the bottom of our TSRA website - "Sign up for Emails" is for non members - NOT for member login. Entering your member email will cause an email duplicate issues and you will have to contact customer service to fix.

Still Need Help?

Email: customerservice@tsra.com
Phone: 512-615-4200

We're happy to look up your record, update your email, and get you logged in! REMEMBER, you must have an email on file with TSRA to login to your member portal. If you do NOT have an email, contact us, and we will add your email to your member account.